

Privacy Policy

South Leicester Youth Hockey (SLYH) is committed to protecting the privacy and security of our members, their families, and visitors to our website and facilities. This Privacy Policy outlines how we collect, use, and protect your personal data.

By engaging with SLYH (whether online or in person), you consent to the practices described in this policy.

By using the services of SLYH, members acknowledge that they have read and understood this Privacy Policy.

1. Information We Collect

We collect personal information from parents, guardians, players, and other individuals in relation to SLYH activities. This may include:

- **Personal Identification Information:** Name, address, phone number, email address, and emergency contact details.
- **Membership Details:** Player details, membership status, team assignments, participation in events or training.
- **Health and Medical Information:** Emergency medical information, health conditions, and relevant medical consent forms.
- **Payment Information:** Payment methods, invoices, and transaction history for membership fees, event participation, etc.
- **Communication Preferences:** Information on your preferences for receiving updates or promotional material from the Club.
- **Website Usage Data:** IP addresses, browser types, and other technical data collected via cookies or tracking technologies when visiting our website.

2. How We Use Your Information

The personal information we collect will be used for purposes related to the operations of SLYH, including:

- **Membership Management:** To administer memberships, communicate with members, and provide updates regarding Club events, training, and activities.
- **Health and Safety:** To ensure the safety and well-being of participants during sports activities by maintaining up-to-date medical information and emergency contact details.
- **Event and Activity Management:** To manage player participation in games, training sessions, competitions, and other events.
- **Financial Transactions:** To process payments for membership fees, events, or other services provided by the Club.
- **Communication:** To send newsletters, updates, and other relevant Club-related information (you can opt-out of marketing communications at any time).
- **Legal Compliance:** To comply with legal, regulatory, and insurance requirements.

3. How We Protect Your Information

We take the privacy and security of your personal data seriously. We implement a variety of security measures to protect your information from unauthorised access, disclosure, alteration, or destruction. These measures include restricted access to sensitive data.

4. Sharing Your Information

We do not sell, rent, or trade your personal information to third parties. However, we may share your information in the following circumstances:

- **With trusted third-party service providers** who assist with Club operations (e.g., payment processing, website hosting, or communication services).

Growing youth participation in hockey

- **In the case of an emergency** where your child's health or safety is at risk, we may share relevant information with medical professionals or emergency contacts.
- **To comply with legal requirements** such as to respond to lawful requests, subpoenas, or investigations.

5. Your Rights

As a data subject, you have the following rights:

- **Access:** You have the right to request access to the personal data we hold about you.
- **Correction:** You can request that we correct or update any inaccurate or incomplete information.
- **Deletion:** You may ask us to delete your personal information, subject to legal or contractual obligations.
- **Opt-Out:** You can unsubscribe from promotional emails or communications at any time by following the instructions in the communication or by contacting us directly.

If you wish to exercise any of these rights, please contact us using the details below.

6. Cookies and Tracking Technologies

Our website may use cookies and other tracking technologies to enhance your experience. Cookies are small files stored on your device that help us improve website functionality and analyse site usage. You can adjust your browser settings to control or disable cookies.

7. Children's Privacy

SLYH provides sports services for children and young people. We only collect and process personal data from minors with the consent of their parents or guardians. If you believe we have collected personal data about a child without proper consent, please contact us, and we will promptly remove the information.

8. Changes to This Privacy Policy

SLYH may update this Privacy Policy from time to time to reflect changes in legal requirements or our practices. Any updates will be communicated to you via email or posted on our website. The updated policy will take effect as soon as it is posted, unless otherwise stated.